

# R1 Moto Series

# **User Manual**

R1-8K R1-10K R1-10K5



1. Introduction	3
1.1 Introduction	
1.2 Applied designations	
1.3 Important safety information	
1.4 System sizing	
2. Technical description of inverters	
2.1 Mechanical design	
2.2 Electrical system design	
2.3 Technical data	
2.4 Grid codes	
3. Installation and startup	9
3.1 Package information	10
3.2 Installation environment	10
3.3 Installation position	10
3.4 Mounting procedure	
3.5 Electrical connection	
3.5.1 Earth connection	
3.5.2 Connection to the grid (AC output)	
3.5.3 Connection to PV string (DC input)	
3.5.4 Communication	
3.5.4.1 WIFI / 4G / Ethernet communication (Optional)	
3.5.4.2 CT or Meter Connection (Optional)	
3.5.4.3 DRM connection	
3.5.4.4 Relay connection	
3.6 Starting the inverter	
4. User interface	19
4.1 LED and key	19
4.2 LCD display	
4.2.1 Language setting	
4.2.2 Export power (CT) setting	
4.2.3 Data and time setting	
4.2.4 PV configuration setting	
4.2.5 Communication address setting	
4.2.6 Checking error logs	
4.2.7 System switch setting	
4.2.8 Inverter information checking	
4.2.9 Country safety setting	
4.2.10 DRM0 setting	
4.2.11 AFCI setting	
4.2.12 Software upgrade	
4.2.13 New password setting	
4.2.14 Reset Setting	

# Content

4.3 Self-Test in accordance with CEI 0-21 (Applies to Italy only)	25
5. Warranty	26
5.1 Warranty claim procedure	26
5.2 Service after warranty expiration	26
6. Troubleshooting and Maintenance	27
6.1 Troubleshooting	27
6.2 Maintenance	28
6.2.1 Routine Maintenance	29

## 1. Introduction

#### 1.1 Introduction

This manual describes solar inverters: R1-8K / R1-10K / R1-10K5.

These inverters are transformerless based inverter.

Please read the safety instructions in this manual first. Throughout the manual it is assumed that the reader is familiar with AC and DC installations and knows the rules and regulations for electrical equipment and for connecting it to the utility grid. It is especially important to be familiar with the general safety rules for working with electrical equipment.

#### 1.2 Applied designations

Throughout the manual important information is shown at different levels depending on the character of the information, as shown here:

$\triangle$	Safety information important for human safety. Violation of warnings may result in injury to persons or death.
	Danger of high voltage and electric shock!
5 min	Signals danger due to electrical shock and indicates the time (5 minutes) to allow after the inverter has been turned off and disconnected to ensure safety in any installation operation.
	Danger of hot surface!
X	Product should not be disposed as normal household waste.
CE	CE Mark
RoHS	ROHS Mark
	Information important for the protection of property. Violation of this type of information may cause damage and loss of property.
	Useful additional information or "Tips and Tricks" on specific subjects.

#### 1.3 Important safety information

Read this before installing, operating or maintaining the inverter.

	Before installation:
	Check for damage to inverter and packaging. If you are in doubt, please contact your supplier before
	installing the inverter. Check the voltages of the solar modules and make sure they are within the
	limits of the inverter specifications before connecting them to the inverter.
	Installation:
	Only trained and authorized personnel familiar with local electrical codes may install the inverter.
	For optimum safety, please follow the steps described in this manual. Keep in mind that the inverter
	has two voltage carrying sides, the PV input and the AC grid.
	Disconnecting the inverter:
•	Always disconnect the AC line first! Afterwards disconnect the PV lines. Note that the inverter can
	still be charged with very high voltages at hazardous levels even when it is disconnected from grid
/!	and solar modules. Wait at least 5 min, before proceeding, after having disconnected from grid and
	PV panels. Don't open the MC4 connectors under load condition or inverter working condition.
	Operating the inverter:
	Before connecting the AC grid to the inverter, make sure that the installation cover is mounted again.
	The inverter must not be open during operation.
	Maintenance and modification:
	Only authorized personnel are allowed to repair or modify the inverter. To ensure optimum safety for
	user and environment, only the original spare parts available from your supplier should be used.
	Functional safety parameters:
	Unauthorized changes of functional safety parameters may cause injury or accidents to people or
	inverter. Additionally it will lead to the cancelling of all inverter operating approval certificates.

#### 1.4 System sizing

When dimensioning a photovoltaic system, it must be ensured that the open circuit voltage of the PV string never exceeds the maximum permissible input voltage of 600VDC. The PV string open circuit voltage during parallel string operation is 550V. Higher voltages may result in permanent damage to the inverter.

The selection of PV string output should be based on the optimum utilization of the invested capital compared to the expected annual energy yield from the system. This optimization depends on local weather conditions and should be considered in each individual case.

The inverter incorporates an input power limiting device which automatically keeps the power at levels that are safe for the inverter. The limitation depends mainly on internal and ambient temperatures. The limitation is calculated continuously and always allows the maximum possible amount of energy to be produced.

Please use the tool supplied by Renac Power when dimensioning a photovoltaic system.

# 2. Technical description of inverters

#### 2.1 Mechanical design

Figure 2-1 shows the outline dimensions of R1-8K / R1-10K / R1-10K5.

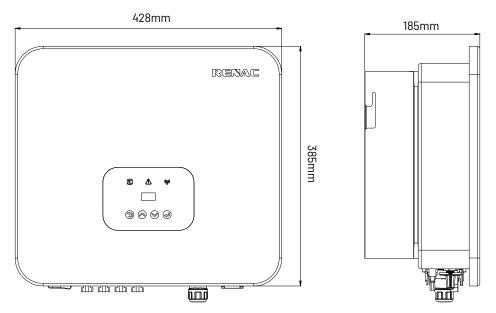


Figure 2-1 Outline dimensions

Figure 2-2 shows the electrical terminals of R1-8K / R1-10K / R1-10K5.

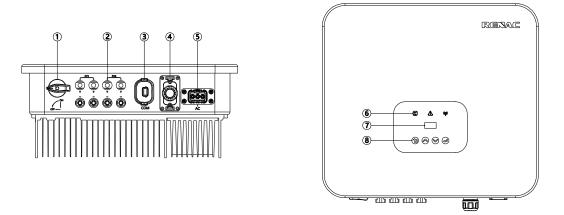


Figure 2-2 Electrical Terminals

1	DC Switch	5	AC terminal
2	DC terminal	6	LED (Run / Fault / Communication)
3	Communication port	7	LCD
4	I / O port	8	Кеу

#### 2.2 Electrical system design



For safety reasons, the use of a DC switch is recommended. Between the PV modules and the power modules may be mandatory in some countries.

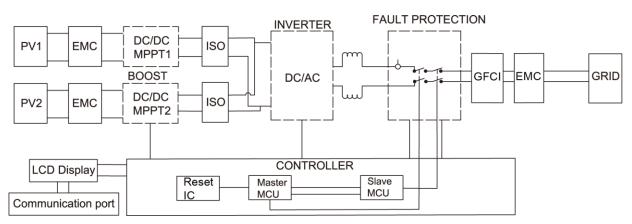


Figure 2-3 Block diagram of the inverter system

#### 2.3 Technical data

Model	<b>R1-8K</b>	R1-10K	R1-10K5
PV Input Data		·	
Max. Recommended PV Power [Wp]	12000	15000	16000
Max. PV Power for Single MPPT	0000	7500	7500
[Wp]	6000	7500	7500
Max. PV Input Voltage [V]		600	
MPPT Voltage Range [V]		80 ~ 550	
Rated PV Input Voltage [V]		360	
Start-up Voltage [V]		100	
No. of MPP Trackers		2	
No. of Input Strings per Tracker	2/2	2/2	2/2
Max. PV Input Current [A]	32 / 32	32 / 32	32 / 32
Max. Short-circuit Current [A]	40 / 40	40 / 40	40 / 40
Max. Backfeed Current to Array [A]	0		
AC Output Data			
Rated AC Output Power [W]	8000	10000	10500
Max. AC Output Apparent Power	8800	10000	10500
[VA]	0000	10000	UUCUI
Rated AC Voltage / Range [V]	L / N / PE, 220 / 230; 160 ~ 290		
Grid Frequency [Hz]	50 / 60; ±5		
Adjustable Power Factor $[\cos \phi]$	0.8 leading ~ 0.8 lagging		
Output THDi [@Rated Output]		< 3%	
Max. AC Output Current [A]	40	45.5	45.5

Model	R1-8K	R1-10K	R1-10K5
Max. Output Fault Current		110.29	
(Peak and Duration) (A)		110.29	
Inrush Current (Peak and Duration)		0	
(A)			
Maximum Output Overcurrent	80	91	91
Protection (A)	00	51	51
Efficiency		1	
Max. Efficiency	98.1%	98.1%	98.1%
Euro Efficiency	97.5%	97.5%	97.5%
Protection			
DC Insulation Monitoring		Integrated	
Input Reverse Polarity Protection		Integrated	
Anti-island Protection		Integrated	
Residual Current Monitoring		Integrated	
Over-heat Protection		Integrated	
AC Overcurrent Protection		Integrated	
AC Short-circuit Protection		Integrated	
AC Overvoltage Protection		Integrated	
DC Surge Protection		Integrated (Type II)	
AC Surge Protection		Integrated (Type II)	
Arc fault circuit interrupter (AFCI)		Optional	
DC Switch		Optional	
General Data			
Dimension (W * H * D) [mm]		428 * 385 * 185	
Weight [kg]		17	
Display		LED + OLED	
Communication	RS485 and USB, WIFI, 4G(Optional), Ethernet(Optional)		
Ambient Temperature Range [ $^\circ C$ ]		-25 ~ +60	
Relative Humidity		0 ~ 100%	
Operating Altitude [m]		≤2000	
Night Self-consumption [W]		<1	
Topology		Transformerless	
Cooling		Natural	
Ingress Protection		IP65	
Pollution Degree	III		
Overvoltage Category	DC II/AC III		
Protective class	Ι		
Noise [dB]	< 35		
Certifications & Standards			
Grid Regulation		ORDINANCE No.140	
Safety Regulation	IEC 62109-	-1, IEC 62109-2, EN 62919-1, EN	162619-2
EMC	ENI	EC 61000-6-1, EN IEC 61000-6	6-3

### 2.4 Grid codes

No.	National/Regional Grid Code	Description
0	VDE4105-DE	Germany power Grid, meet Grid standards "VDE-AR-N-4105".
1	CE10-21	Italy power Grid.
2	AS4777	Australia power Grid.
3	RD1699	Spain power Grid.
4	EN50549	Default EN50549 Grid setting.
5	EN50549-DK-W	West Denmark power Grid.
6	Greece	Greece power Grid.
7	EN50549-NL	Netherland power Grid, meet Grid standards "EN50438.
8	C10/11	Belgium power Grid.
9	G99	UK power Grid.
10	China	China power Grid, meet Grid standards "CN-NBT".
11	VDE0126-FR	France power Grid, meet Grid standards "VDE 0126".
12	EN50549-PL	Poland power Grid.
13	Brazil-180s	Brazil power Grid, connect/reconnect time 180s.
14	VDE0126-DE	Germany power Grid, meet Grid standards "VDE 0126".
15	CEI0-16	Italy power Grid, meet Grid standards "CEI 0-16.
16	G98	UK power Grid.
17	Greece Island	Greece Island power Grid.
18	EN50549-CZ	Czech Republic power Grid, meet Grid standards "EN50438Y2007-CZ.
19	IEC61727-IN	India power Grid.
20	Korea	Korea power Grid.
21	EN50549-SW	Sweden power Grid.
22	China-W	China power Grid, Grid voltage range: 160-290V. Grid frequency range: 47-53HZ.
23	China-H	China power Grid.
24	IEC61727-IN-W	India power Grid.
25	Brazil	ABNT NBR 16149/16150.
26	IEC61727-SL	Sri Lanka power Grid, meet Grid standards "IEC61727.
27	Mexico	Mexico power Grid, meet Grid standards "IEC61727 60HZ.
28	NZ4777	New Zealand power Grid, meet Grid standards"NZ4777.
29	Philippines	Philippines power Grid, meet Grid standards "IEC61727 60HZ spec".
30	IEC61727-SL-W	Sri Lanka power Grid, Grid voltage range: 160-280V, Grid frequency
31	PEA	range: 47-52HZ.
JI		Thailand power Grid. Thailand power Grid, Grid voltage range: 160-280V, Grid frequency
32	PEA-W	range: 47-52HZ.
33	IEC61727-VN	Vietnam power Grid.
34	IEC61727-VN-W	Vietnam power Grid, Grid voltage range: 160–280V, Grid frequency range: 47–52HZ.

No.	National/Regional Grid Code	Description
35	Tunisia	Tunisia.
36	MEA	Thailand power Grid.
77	MEA-W	Thailand power Grid, Grid voltage range: 160-280V, Grid frequency
37	MEA-W	range: 47-52HZ.
38	Brazil-LV	120V 60Hz voltage of grid L to N(R3-10-15K-LV only, others reserved.
39	EN50549-DK-E	East Denmark power Grid.
40	Tunisia-W	Tunisia wide range.
41	Chile	Chile Power Grid.
42	Brazi-W	Brazil power Grid, meet Grid standards "NBT 16150".
43	EN50549-PL-W	Poland power Grid.
44	Brazil-180s-W	Brazil power Grid, meet Grid standards "NBT 16150.
45	UNE217002-ES	Spain power Grid.
46	G98-N	G98 for Northern Ireland.
47	G99-N	G99 for Northern Ireland.
48	EN50549-NW	Norway-400VLine.
49	EN50549-NW-LV	Norway-230VLine-R3-10-15K-LVonlyothers reserved.
50	IEC61727-LV	133V 50Hz, low voltage power grid.

# 3. Installation and startup

•	WARNING!
	Before installation and maintenance, AC and DC side doesn't carry electricity, but if DC side is
	just disconnected, capacitance still contains electricity, so please wait for at least 5 minutes to
	ensure the capacitors completely release the energy and inverter is not electrified.
	<b>NOTE !</b> Inverters must be installed by qualified person.

#### 3.1 Package information

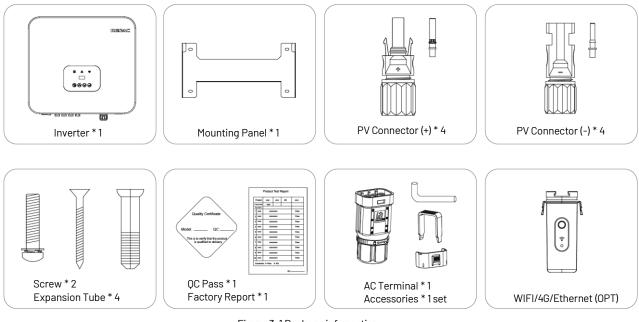


Figure 3-1 Package information

#### 3.2 Installation environment

1) In order to achieve optimal performance, the ambient temperature should be kept lower than  $45\,^\circ\mathrm{C}$  .

2) For the convenience of checking the LCD display and possible maintenance activities, please install the inverter at eye level.

3) Inverters should not be installed near inflammable or explosive items. Any strong electro-magnetic equipment should be kept away from installation site.

4) Product label and warning symbol shall be clear to read after installation.

5) Please do not install inverter under direct sunlight, rain and snow.

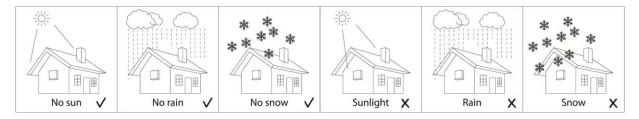


Figure 3-2 Installation environment

#### 3.3 Installation position

_	1) The installation method and mounting location must be suitable for the inverter's weight and
	dimensions.
	2) Mount on a solid surface.
-	3) Select a well-ventilated place sheltered from direct sun radiation.

#### R1 Moto Series User Manual

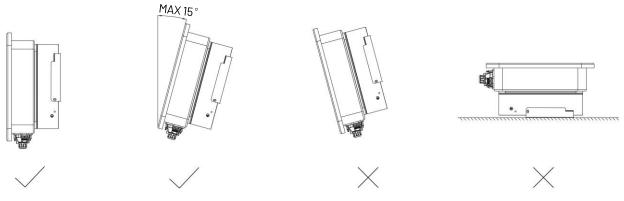


Figure 3-3 Installation position

In consideration of heat dissipation and convenient dismantlement, the minimum clearances around the inverter should be no less than the following value.

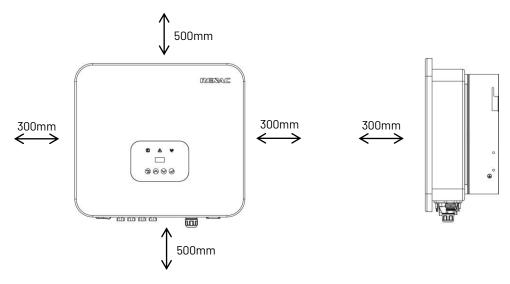
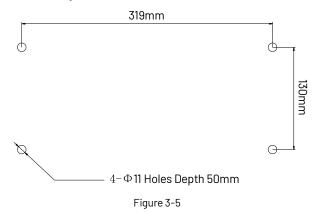


Figure 3-4 Space required of inverters

#### 3.4 Mounting procedure

1. Drill 4 fixed  $\Phi$  11 holes in the wall according to the dimensions.





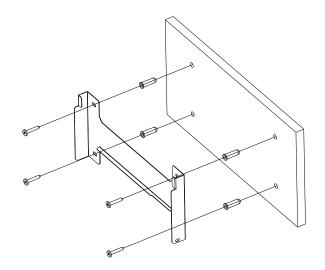


Figure 3-6

3. Place the inverter on the wall-mounted bracket and install the fix screw.

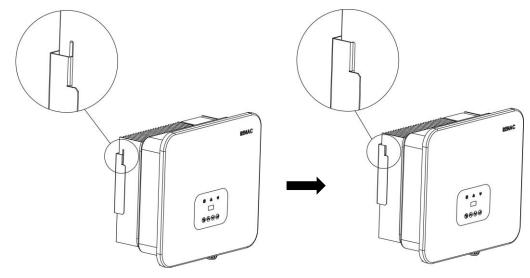


Figure 3-7 Mounting the inverter 1

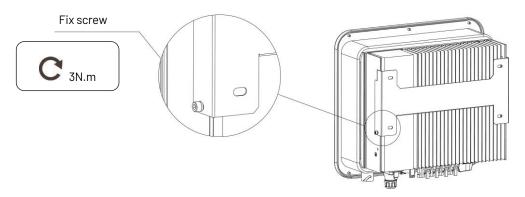


Figure 3-8 Mounting the inverter 2

#### 3.5 Electrical connection

#### 3.5.1 Earth connection

One can additionally earth the inverter enclosure of a second earthed or equipotential bonding, which is required under local regulations. This prevents touch current if the original protective conductor fails.

Cable size: 4mm<sup>2</sup>

Connection steps:

Strip the earthed cable insulation.

Insert the stripped cable into the ring terminal.

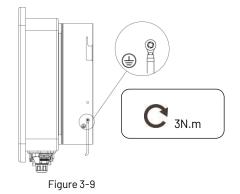
Clamp the end of the ring terminal.

 $\label{eq:construction} Unscrew \ the \ screw \ of \ the \ earthed \ connector.$ 

Insert the ring terminal on the earthed connector.

Fix the gasket on the earthed connector.

Tighten the screw of the earthed connector.



#### 3.5.2 Connection to the grid (AC output)

1) Add breaker or fuse to AC side, the specification should be more than 1.25 times of rated AC output current.
2) The PE line of inverter should be connected to the earth, make sure the impedance of neutral wire and earth wire less than 10 ohm.
3) Disconnect the breaker or fuse between the inverter and the utility.
4) All inverters incorporate a certified internal Residual Current Device (RCD) in order to protect against possible electrocution and fire hazard in case of a malfunction in the PV array, cables or inverter.
There are 2 trip thresholds for the RCD as required for certification (IEC 62109-2:2011). The default value for electrocution protection is 30mA, and for slow rising current is 300mA.

Connect the inverter to the grid as follows:

1. Strip off L/N/PE cables.

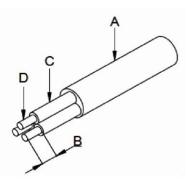
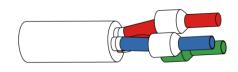


Figure 3-10 Strip off PE/N/L cables

No.	Description	Remark
А	Protective layer	Diameter ranges : 15 - 19mm

No.	Description	Remark
В	Length of stripped off	12mm
С	Insulate layer	50mm
D	Cross section of ac cables	6 – 10mm²

2. Crimp the terminals with crimping pliers and Set the parts on the cable. Insert the terminal holes in sequence.



#### Figure 3-11

3. Fully insert the conductors to the corresponding terminal and tighten the screws with the torque  $2.0\pm0.1$ N·m. Pull cables outward to check whether they are firmly installed.



Figure 3-12

Figure 3-13

4. Assemble the housing, the terminal block and cable gland. Make sure that the rib of the terminal block and the groove on the housing engage perfectly until a 'Click' is heard or felt.

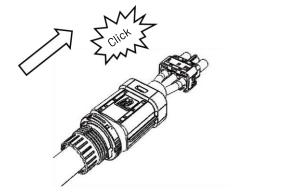


Figure 3-14

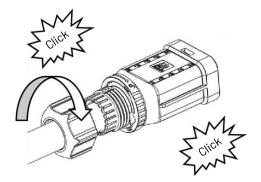
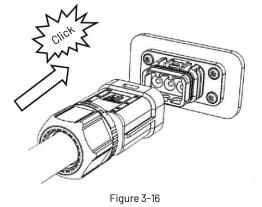
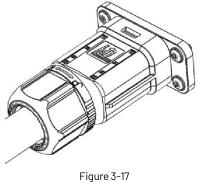


Figure 3-15

5. Insert the main part of AC connector into the terminal and hear a "click" sound. Complete the installation.





#### **Unlock AC terminal instructions**

1. Use the unlocking tool to press and pull the female end back against the unlocked position to separate it from the inverter end.

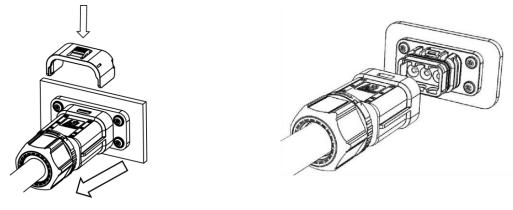


Figure 3-18

Figure 3-19

2. Hold the release button in one hand and rotate it in the direction of the marking; turn the nut in the opposite direction with the other hand.

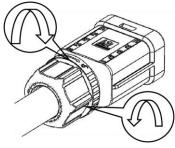
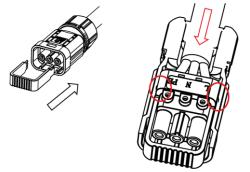


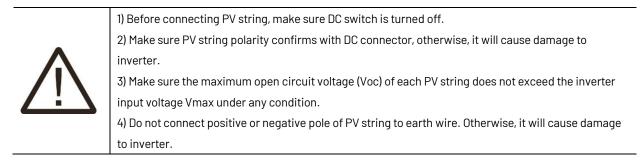
Figure 3-20

3. Use the rubber core removal tool to peel off the red circle position on both sides to complete the removal.





#### 3.5.3 Connection to PV string (DC input)



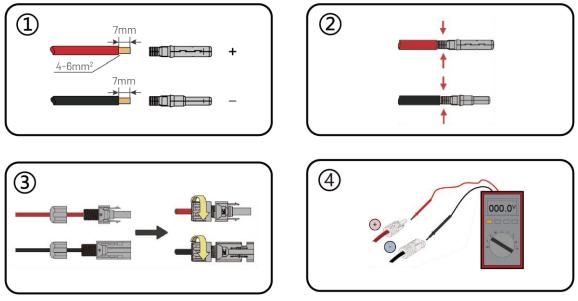


Figure 3-22

#### 3.5.4 Communication

Overview of communication ports:

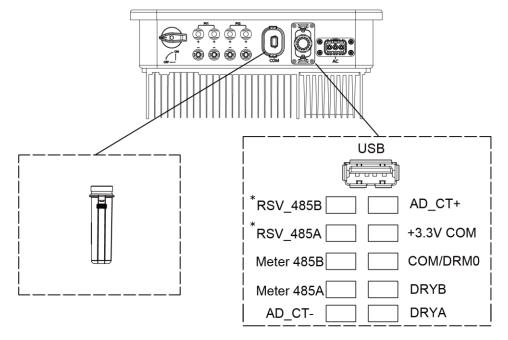


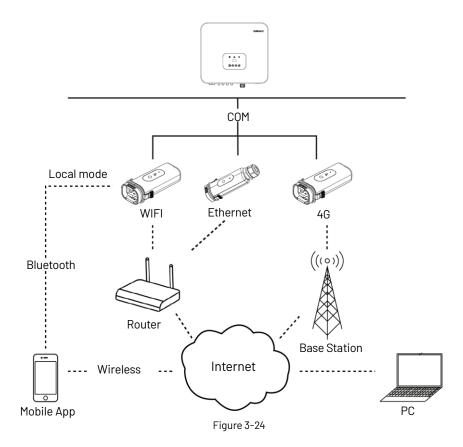
Figure 3-23 Communication ports

\*The RSV\_485A and RSV\_485B ports are occupied when the AFCI function of the inverter is enabled.

#### 3.5.4.1 WIFI / 4G / Ethernet communication (Optional)

Connect the WIFI / 4G / Ethernet module produced by manufacturer to the COM port of inverter. After successful connection, information such as power generation and running state of the inverter can be viewed via the App on the phone. The details please refer to the WIFI / 4G / Ethernet module user manual.

The block diagram of the WIFI / 4G / Ethernet communication system is as follows:



#### 3.5.4.2 CT or Meter Connection (Optional)

The inverter is equipped with the feed-in power limit function, and the communication port on inverter is "CT / Meter" (Figure 3-25, Figure 3-26), below is the method of connecting the CT / Meter in system. Please note that the CT direction must be facing the load and inverter, and the CT must be connected to the fire line.

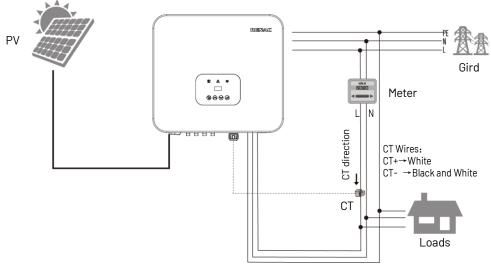
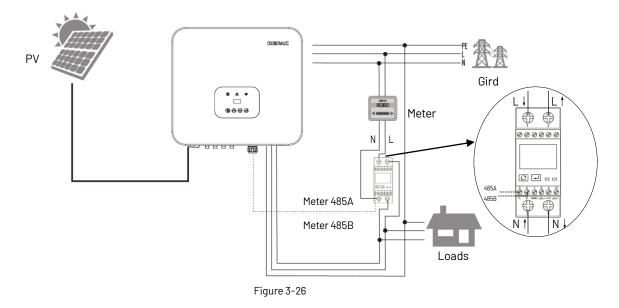


Figure 3-25



#### 3.5.4.3 DRM connection

The inverter supports the demand response modes as specified in the standard AS/NZS4777. The inverter has integrated a terminal for connecting to a DRED. The details please refer to figure 3-23, and for CEI standard, DRMO is the DI port.

#### 3.5.4.4 Relay connection

The relay can be set to fault alarm output, and user can configure it to be a normal open contact COM & NO) or a normal close contact (COM & NC). The relay is initially at the NC terminal, and it will trip to another contact when a fault occurs. Use LED indicators or other equipment to indicate whether the inverter is in the faulty state. The following figures show the typical applications of normal open contact and normal close contact:

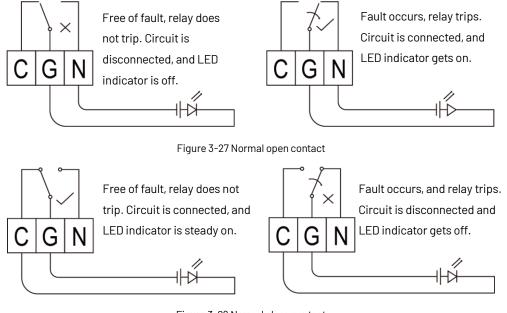


Figure 3-28 Normal close contact

#### 3.6 Starting the inverter

Before turning on the inverter, please confirm:

1) Three AC wires (PE/L/N) cable correctly connected to the inverter AC side through AC circuit breaker;

2) The DC cable connected correctly to the inverter DC side through DC circuit breaker, please be attention to the cable connected to the two string correctly and its polarity;

3) The unused terminals are covered.

Starting the inverter:

1) Turn on the AC circuit breaker between the inverter and the grid;

2) Turn on the DC switch on the inverter;

3) If the PV panels provide enough energy, the power module will work, and the LCD panel will be lit;

4) If you are starting the inverter for the first time, the inverter needs to be commissioned. For example, language, time, etc.

5) Then the inverter will turn into self-check mode, and the LCD panel will display the remaining time of connection simultaneously;

6) After the inverter turns into normal mode, it feeds electrical energy into the grid, and the LCD panel will display the generated electrical energy.

As long as the inverter works, it will automatically track the maximum power point to absorb the maximum energy from solar. When night comes, the irradiance is not strong enough to provide energy, and the inverter will power off automatically. When the next day comes, the input voltage reaches the start value, and it will start again automatically.

#### 4. User interface

#### 4.1 LED and key

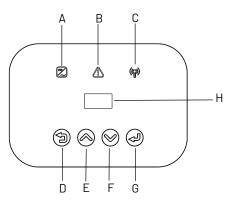
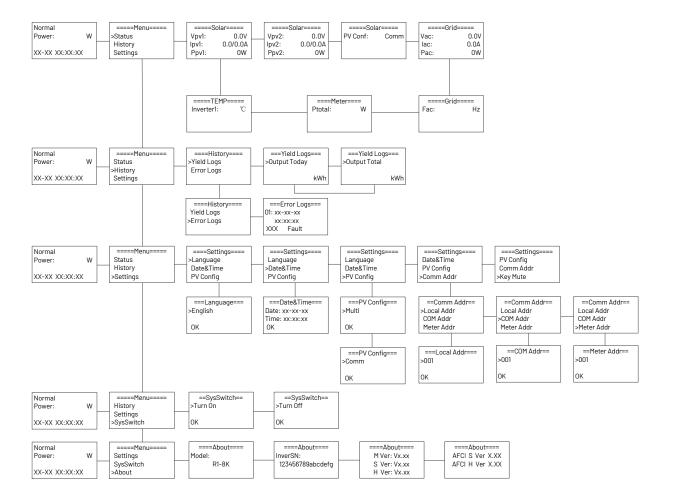


Figure 4-1 LED display

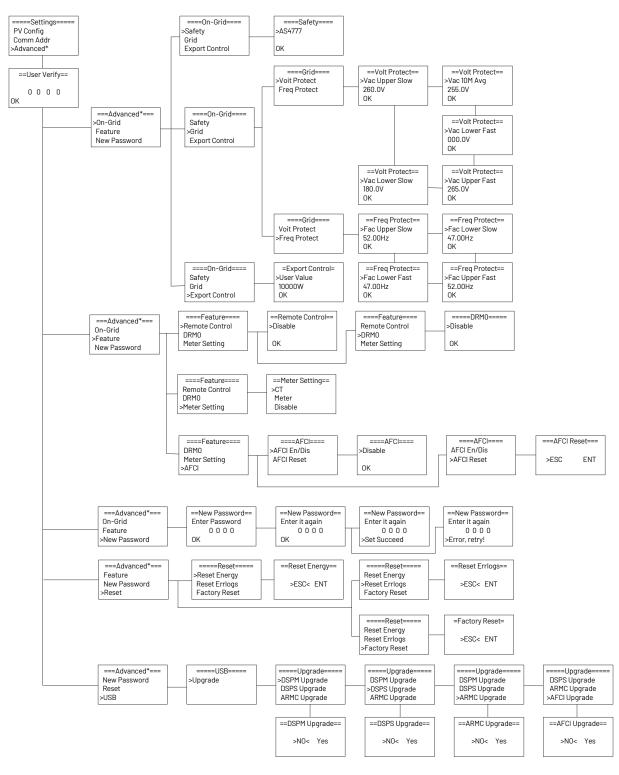
Object	Name	Description
Α	la dia stan	Green: Normal working Status.
В	Indicator LED	Red: Fault.
С		Yellow: RS485 communication status.
D		ESC button: Leave from current interface or function.
E	Function	Up button: Move cursor to upside or increase value.
F	Button	Down button: Move cursor to downside or decrease value.
G		OK button: Press and hold for 2~3 seconds to confirm the selection.
н	LCD Screen	Display the information of the inverter

#### 4.2 LCD display

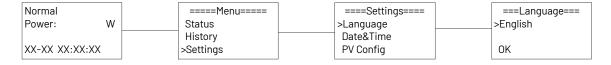
#### Menu Structure:



#### R1 Moto Series User Manual

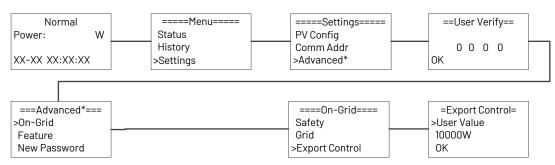


#### 4.2.1 Language setting

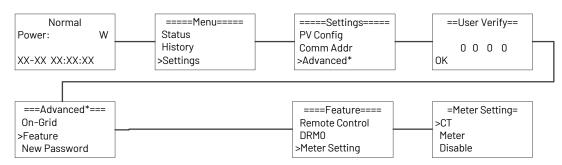


#### 4.2.2 Export power (CT) setting

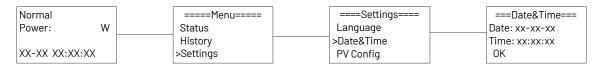
Setting export control: 1



#### Setting export control: 2



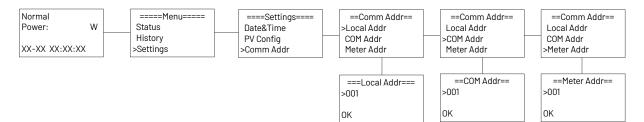
#### 4.2.3 Data and time setting



#### 4.2.4 PV configuration setting



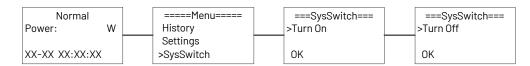
#### 4.2.5 Communication address setting



#### 4.2.6 Checking error logs

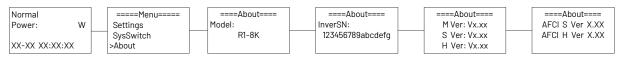


#### 4.2.7 System switch setting

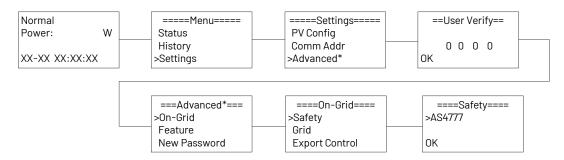


#### 4.2.8 Inverter information checking

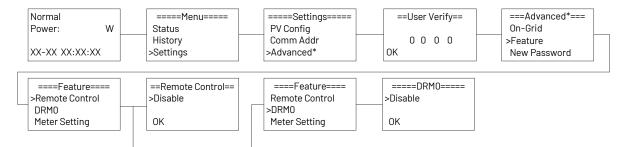
The AFCI hardware and software versions are displayed only when the AFCI function is enabled.



#### 4.2.9 Country safety setting

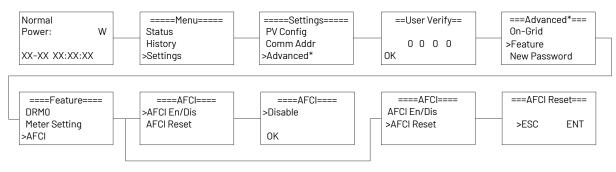


#### 4.2.10 DRMO setting



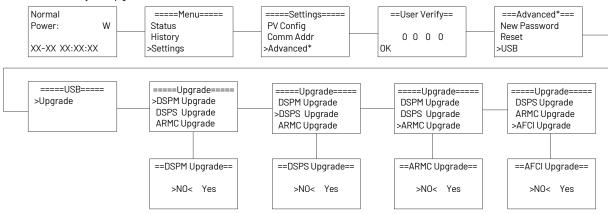
#### 4.2.11 AFCI setting

To enable the AFCI function, you need to set it up. When electric arcs occur, the inverter will alarm and lock out to provide protection. You need to manually clear the alarm on the inverter so that it can work properly.

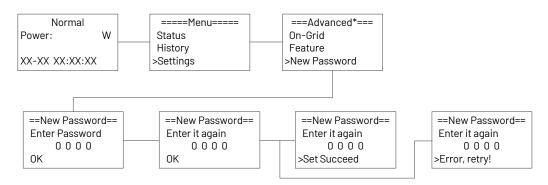


#### 4.2.12 Software upgrade

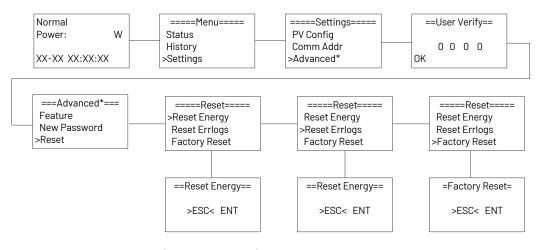
The AFCI can only be upgraded when the AFCI function is enabled.



#### 4.2.13 New password setting



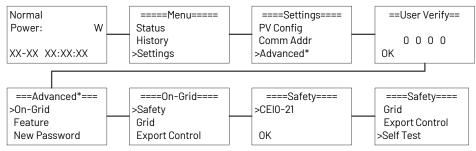
#### 4.2.14 Reset Setting



#### 4.3 Self-Test in accordance with CEI 0-21 (Applies to Italy only)

The self-test is only required for inverters, which are commissioned in Italy. The Italian standard requires that all inverters feeding into the utility grid are equipped with a self-test function in accordance with CEI 0-21. Please note that there is a self-test option only when the inverter selects CEI 0-21. During the self-test, the inverter will consecutively check the protection reaction times and values for overvoltage, under voltage, over frequency and under frequency. Self-test function is available at any time. It also allows end user get test reports shown on LCD display. There are two ways to execute the self-test:

#### Auto-Test from screen:



#### Auto-Test from Solar Admin:

1) Download and install "Solar Admin" on laptop

2) Connect inverter to laptop via RS485 port.

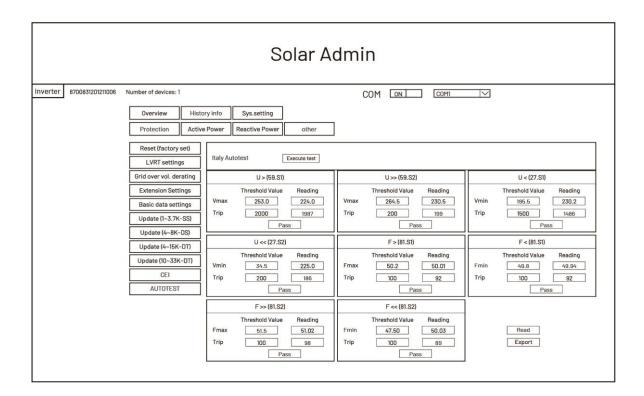
3) When the inverter and "solar admin" are successfully connected. Click "Sys.setting" - "Other" - "AUTOEST" enter into "Auto-Test "interface.

4) Click "Execute" to start the test.

5) The inverter will automatically run the test until the screen shows "Test end".

6) Click "Read" to read the test value, and click "Export" to export the test report.

7) After click "Read" button, interface will show the test results, if the test passes, it will show "PASS" if the test is failed it will show "FAIL".



#### 5. Warranty

#### 5.1 Warranty claim procedure

Please report defective device with a brief error description and SN code to our service mail or service hotline for registration. Alternatively, please contact your specific dealer or installer if your unit is defective or faulty. To claim the warranty under the warranty terms of factory, you need to supply us with the following information and documentation regarding the faulty unit:

1) Product Model (e.g.R1-8K) and the Serial Number (e.g.8011A33230803006).

2) Copy of the invoice and warranty certificate for the inverter.

3) Error message on LCD screen and additional information regarding the fault/error.

4) Detailed information about the entire system (modules, circuits, etc.).

5) Documentation of previous claim/exchanges (if applicable).

In the case of an exchange, the remainder of the warranty entitlement will be transferred to the replacement device. In this event, you will not receive a new certificate, as this replacement will be noted by factory.

#### 5.2 Service after warranty expiration

For products which are out of warranty, factory charges an on-site service fee, parts, labor cost and logistic fee to end-user which can be any/all of:

1) On-site attendance fee: Cost of travel and time for the technician in attending on-site;

2) Parts: Cost of replacement parts (including any shipping/admin fee that may apply);

3) Labor: Labor time fee charged for the technician, who is repairing, maintaining, and installing (hardware or software) and debugging the faulty product;

4) Logistic fee: Cost of delivery, tariff and other derived expense when defective products are sent from user to factory or/ and repaired products are sent from factory to user.

# 6. Troubleshooting and Maintenance

### 6.1 Troubleshooting

Once a fault occurs in the inverter, the fault information can be displayed on screen or the App interface. Fault codes and check methods are as follows:

No.	LCD display	Possible actions	
		Grid voltage too low.	
1	Grid Lost Fault	• System will reconnect if the utility is back to normal.	
		Or seek help from us, if not go back to normal state	
		Grid voltage out of range.	
2	Grid Volt Fault	System will reconnect if the utility is back to normal!	
		• Or seek help from us, if not go back to normal state.	
		Grid frequency out of range.	
3	Grid Freq Fault	• System will reconnect if the utility is back to normal.	
		• Or seek help from us, if not go back to normal state.	
		The grid voltage is out of range for the last 10 Minutes.	
4	Vgrid 10M Fault	• System will reconnect if the utility is back to normal.	
		Or seek help from us, if not go back to normal state	
		Disconnect PV, and grid, then reconnect.	
5	Inv SW OCP Fault	• Or seek help from us, if not go back to normal state.	
		DC component is out of limit in output current.	
6	DCI OCP Fault	• Disconnect PV, grid and battery, then reconnect.	
		• Or seek help from us, if not go back to normal state.	
7		Disconnect PV, and grid, then reconnect.	
7	Inv HW OCP Fault	• Or seek help from us, if not go back to normal state.	
		Bus voltage out of range detected by software.	
8	Bus Volt Fault	• Disconnect PV and grid, then reconnect.	
		• Or seed help from us, if not go back to normal state.	
	-	The isolation is failed.	
9	lso Check Fault	• Please check if the insulation of electric wires is damaged.	
		• Wait for a while to check if back to normal.	
10	GFCI Fault	The errors are internal faults of the inverter.	
		• Disconnect PV, and grid, then reconnect.	
11	PV Curt Fault	• Or seek help from us, if not go back to normal state.	
		The errors are configuration faults of the PV panels.	
12	PV Volt Fault	• Check the configuration of PV panels and cable connections.	
		• Or seek help from us, if not go back to normal state.	
13	Temp Fault		
14	HW Bus Ovp Fault	The errors are internal faults of the inverter.	
15	HW Pv Ocp Fault	<ul> <li>Disconnect PV and grid, then reconnect.</li> <li>Or seek help from us, if not go back to normal state.</li> </ul>	
16	SCI Comm Fault		

No.	LCD display	Possible actions
17	SPI Comm Fault	
18	Auto test Fault	
19	AD Sample Fault	
20	GFCI HW Fault	
21	Inv EEPROM Fault	The errors are internal faults of the inverter.
22	Pv NegCurt Fault	• Disconnect PV and grid, then reconnect.
23	Relay Open	• Or seek help from us, if not go back to normal state.
24	Relay S1 Short	
25	Relay S2 Short	
26	Relay M1 Short	
27	Relay M2 Short	
28	HMI EEPROM Fault	The meter connection is lost.
29	Meter Lost Fault	• Please check if the meter connection is normal.
		• Or seek help from us.

#### 6.2 Maintenance

	Risk of inverter damage or personal injury due to incorrect service!	
	• Always keep in mind that the inverter is powered by dual sources: PV strings and utility grid.	
	Before any service work, observe the following procedure.	
	• Disconnect the AC circuit breaker and then set the DC load-break switch of the inverter to	
	OFF.	
	• Wait at least 5 minutes for inner capacitors to discharge completely.	
	• Verify that there is no voltage or current before pulling any connector.	
	NOTICE!	
	Restart the inverter only after removing the fault that impairs safety performance. As the	
NOTICE	inverter contains no component parts that can be maintained, never arbitrarily replace any	
	internal components. For any maintenance need, please contact Renac Power. Otherwise,	
	Renac Power shall not be held liable for any damage caused.	

#### 6.2.1 Routine Maintenance

ltem	LCD display	Period
	Check the temperature and dust of the inverter.	
Queters alson	Clean the inverter enclosure if necessary. Check if	Six months to a year (- depend on the
System clean	the air inlet and outlet are normal, Clean the air inlet	dust contents in air.)
	and outlet if necessary	
	Check whether the cable entry is insufficiently	
Cable entry	sealed or the gap is excessively large, and reseal the	Once a year
	entry when necessary!	
	Check whether all cable are firmly in place. Check	
<b>Electrical Connection</b>	whether a cable is damaged, especially the part	Six months to a year
	contacting the metal enclosure.	

#### **Maintenance Instruction**

Cleaning Air Inlet and Outlet

A huge amount of heat is generated in the process of running the inverter. The inverter adopts a controlled forced-air cooling method. In order to maintain good ventilation, please check to make sure the air inlet and outlet are not blocked. Clean the air inlet and outlet with soft brush or vacuum cleaner if necessary.





User Manual Download Centre www.renacpower.com

ww.renacpower.com 422-00222-00

# **SMART ENERGY FOR BETTER LIFE**



RENAC POWER TECHNOLOGY CO., LTD. Block C-12, No. 20 Datong Road, Comprehensive Bonded Zone, Suzhou Hi-Tech District, Suzhou, China

> Tel: +86-0512-66677278 info@renacpower.com www.renacpower.com